

**BIJNI COLLEGE OF ARTS AND SCIENCE**

BIJNI COLLEGE, BIJNI, CHIRANG DISTRICT

ASSAM, INDIA

783390

[www.bijnicollege.ac.in](http://www.bijnicollege.ac.in)

**STAKEHOLDERS FEEDBACK ANALYSIS REPORT  
(2018-2019)**



Submitted To

**INTERNAL QUALITY ASSURANCE CELL (IQAC)**

BIJNI COLLEGE, BIJNI

Email: [iqacbijnicollege@gmail.com](mailto:iqacbijnicollege@gmail.com)

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### DECLARATION

I, Dr. Jabin Chandra Ray, Convenor, Student/Stakeholder's Feedback Cell, IQAC, declare that the report entitled "Stakeholders Feedback Analysis Report (2018-2019)" is the bonafide record of the independent research work carried out by me/we under the supervision of Dr. Arup Sarkar, Co-ordinator, IQAC, Bijni College, Bijni, Assam, India. This has not been submitted earlier elsewhere for the award of any diploma, degree or fellowship.

*Jabin Chandra Ray*

(Dr. Jabin Chandra Ray)  
Co-ordinator,  
Student/Stakeholder's Feedback Cell, IQAC  
Convenor,  
Feedback Cell  
Bijni College, Bijni



## BIJNI COLLEGE: BIJNI

Bijni, Chirang district, Assam, India

Bijni-783390

[www.bijnicollege.ac.in](http://www.bijnicollege.ac.in)

From:

Dr. Arup Sarkar

Assistant professor, English &

Co- Ordinator, IQAC

Tele: 943502355 (M)

Email: [sarkaeakup@yahoo.com](mailto:sarkaeakup@yahoo.com)

Date: 23<sup>th</sup> April, 2019

### CERTIFICATE

This is to certify that the report entitled “Stakeholders Feedback Analysis Report (2018-2019)”, which has been submitted by Dr. Jabin Chandra Ray, Convenor, Student/Stakeholder’s Feedback Cell, IQAC is a record of original research works carried out by him/they under my supervision. He has fulfilled all the criteria for submitting the report

The results embodied in the report have not been submitted to any other institution for the award of any degree or diploma.

  
(Dr. Arup Sarkar)

Assistant professor, English &

Co-Ordinator, IQAC

Bijni College, Bijni

Bijni-78339

Assam, India

Co-Ordinator

IQAC

Bijni College, Bijni

## ACKNOWLEDGEMENTS

*The work presented in this report would have not been possible without my close association with many people. So, it would be unjustified if I don't take this opportunity to express my sincere gratitude to them from the deepest corner of my heart.*

*Above all, I express highly my sincere gratitude to my honorable **Principal (Dr.) Birhas Giri Basumatary** who has so kindly given me the opportunity to work as Convenor, feedback cell, IQAC. I owe my sincere gratitude and thank to **Dr. Arup Sarkar, Co-Ordinator, IQAC, Bijni College, Bijni** for his constant support and encouragement throughout the study period.*

*I sincerely acknowledge the Student/ Stakeholder's feedback members namely Mr. Mohizur Rahaman, Assistant professor, Department of Mathematics, Miss. Swapna Saha, Assistant professor, Department of Chemistry and Dr. Prasanta Das, Assistant professor, Department of Mathematics, Bijni College, Bijni, Assam, for helping in various ways during the course of my study period*

*I would like to thank **Rabi Gosh, Computer Assistant, IQAC, Bijni College, Bijni, Assam** for his support and sharing with college website.*

*I thank all HODs, Teaching and non-teaching staff of the college in supporting data collection process from the stakeholder's.*

*My praises and thanks to God, the almighty, for his showers of blessings throughout my research work to complete the entrust works successfully*

*Jabin Chandra Ray*

(DR. JABIN CHANDRA RAY)

Convenor,  
Feedback Cell  
Bijni College, Bijni

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## **STAKEHOLDERS FEEDBACK ANALYSIS REPORT (2018-2019)**

### **INTRODUCTION**

Internal Quality Assurance Cell (IQAC) makes it a tradition to mandatorily collect feedback from stakeholders- students, teachers, employers and alumni. This is done by the Student/Stakeholder's feedback cell. They collect and analyze the feedback received and make suggestions to appropriate bodies so as to imitate the action for improvement. Feedback is collected from students, teachers and alumni through manually.

### **ABOUT THE COLLEGE**

Bijni College is one of the premier colleges situated in BTAD, Assam, India established in 1969. The college is affiliated to Gauhati University with 14 departments at UG (Science & Arts) and 1 PG department. It is accredited B<sup>+</sup> by NAAC.

### **STAKEHOLDERS**

- Feedback from Students about teaching and learning, Laboratory, Infrastructural facilities, Library, Hostel facilities.
- Feedback from Teachers about Curriculum, Infrastructural facilities, Library and Research facilities.
- Feedback from Alumni.

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**STUDENTS FEEDBACK ANALYSIS REPORT  
(2018-2019)**

Submitted To

**INTERNAL QUALITY ASSURANCE CELL (IQAC)**

BIJNI COLLEGE, BIJNI

Email: [iqacbijnicollege@gmail.com](mailto:iqacbijnicollege@gmail.com)

## Chapter: 2

**STUDENTS FEEDBACK****No. of responses: 150**

% FEEDBACK ANALYSIS (2018-2019)						
Sl No	Parameters	Excellent	Very Good	Good	Average	Need Improvement
[1]	How well did the teachers prepare for the class?	3	45	25	17	10
[2]	How much of the syllabus was covered in the class?	4	37	42	9	8
[3]	How well were the teachers able to communicate	6	49	22	13	10
[4]	What percentage of teachers use ICT tools such As LCD Projector Multimedia etc. while teaching.	2	10	40	18	30
[5]	Toilets/ washrooms are clean and properly maintained.	2	10	38	25	25
[6]	Facilities available for especially abled persons.	3	14	20	33	30
[7]	The office staff is helpful and approachable.	3	10	27	27	33
[8]	Online class.	5	23	42	19	11
[9]	Boys' / Girls' common room facility.	4	30	45	9	12
[10]	Library Facilities.	2	10	50	30	8

  
 IQAC Coordinator  
 Co-Ordinator  
 IQAC  
 Bijni College, Bijni

  
 Principal  
 Principal  
 Bijni College, Bijni



- [1] How well did the teachers prepare for the class? Excellent 3%; Very Good 45%; Good 25%; Average 17% and Need Improvement 10%.
- [2] How much of the syllabus was covered in the class? Excellent 4%; Very Good 37%; Good 42%; Average 9% and Need Improvement 8%.
- [3] How well were the teachers able to communicate? Excellent 6%; Very Good 49%; Good 22%; Average 13% and Need Improvement 10%.
- [4] What percentage of teachers use ICT tools such as LCD Projector, Multimedia etc. while teaching. Excellent 2%; Very Good 10%; Good 40%; Average 18% and Need Improvement 30%.

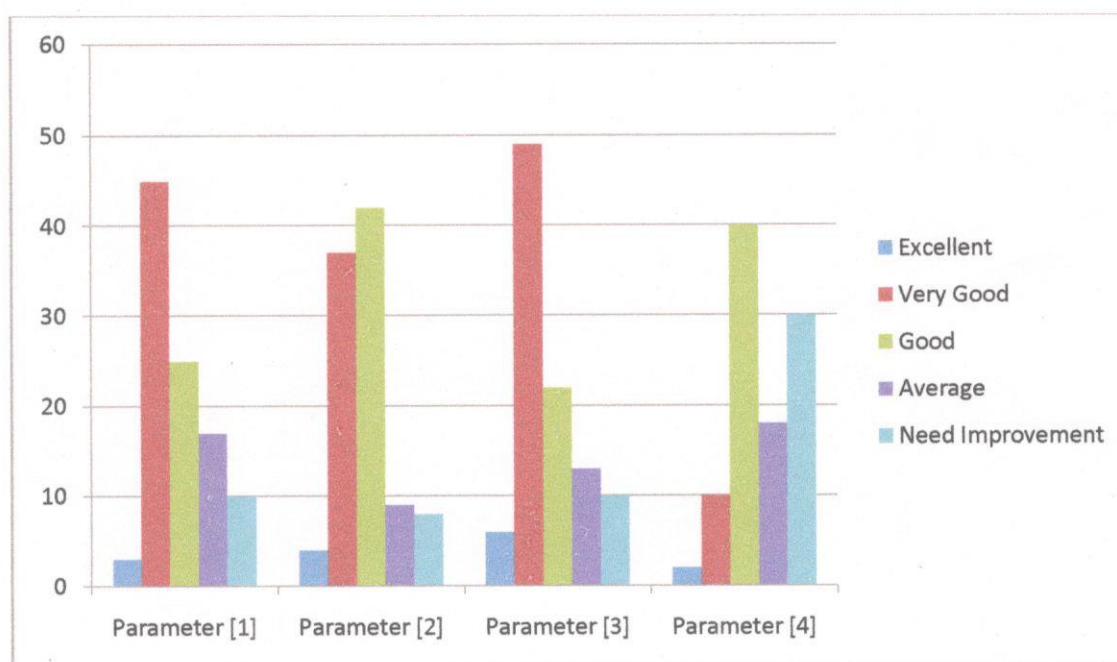



Figure 1: Students feedback analysis (2018-2019).

  
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[5] Toilets/ washrooms are clean and properly maintained. Excellent 2; Very Good 10%; Good 38%; Average 25% and Need Improve 25%.

[6] Facilities available for especially abled persons. Excellent 3; Very Good 14%; Good 20% Average 33% and Need Improved 30%.

[7] The office staff is helpful and approachable. Excellent 3%; Very Good 10%; Good 27%; Average 27% and Need Improved 33%.

[8] Online class. Excellent 5%; Very Good 23%; Good 42%.Average 19% and Need Improved 11%.

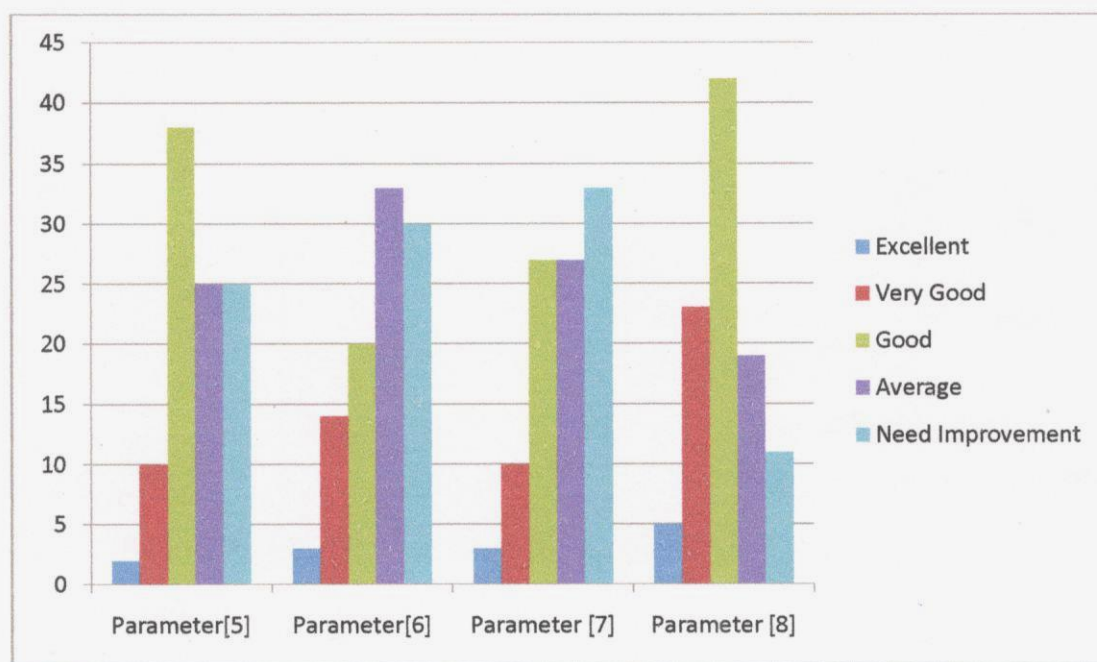


Figure 2: Students feedback analysis (2018-2019).

  
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 Principal  
 Bijni College, Bijni

[9] Boys' / Girls' common room facility. Excellent 4%; Very Good 30%; Good 45%; Average 9% and Need Improved 12%.

[10] Library Facilities. Excellent 2%; Very Good 10%; Good 50%; Average 30% and Need Improved 8%.

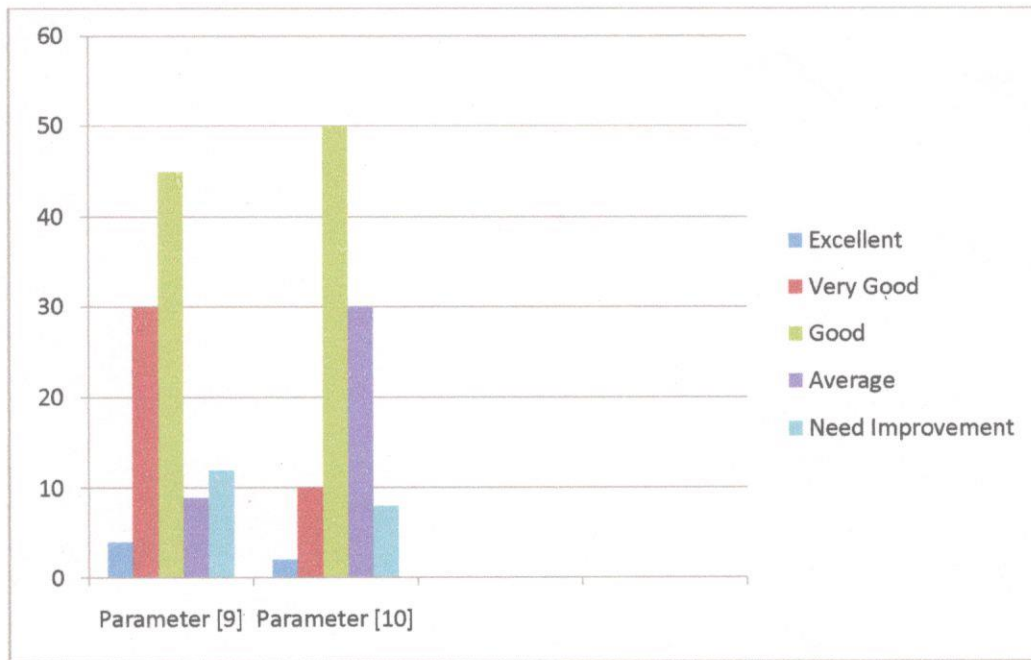



Figure 3: Students feedback analysis (2018-2019).

  
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 IOAC  
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**Principal**  
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[www.bijnicollege.ac.in](http://www.bijnicollege.ac.in)**TEACHERS FEEDBACK ANALYSIS REPORT  
(2018-2019)**

Submitted To

**INTERNAL QUALITY ASSURANCE CELL (IQAC)**


BIJNI COLLEGE, BIJNI


Email: [iqacbijnicollege@gmail.com](mailto:iqacbijnicollege@gmail.com)

## Chapter: 3

**TEACHERS FEEDBACK****No. of responses: 35**

<b>% FEEDBACK ANALYSIS (2018-2019)</b>						
<b>Sl No</b>	<b>Parameters</b>	<b>Very Good</b>	<b>Good</b>	<b>Fair</b>	<b>Satisfactory</b>	<b>Unsatisfactory</b>
[1]	Content of the course fulfill the need of the stakeholders	25	10	5	50	10
[2]	The course content is well supported by relevant reference and book materials	21	20	5	50	4
[3]	Syllabi has applicability /relevance to current Global scenarios.	35	45	2	12	6
[4]	Institute provides adequate for Project and research facilities.	35	15	5	35	10
[5]	The teacher conducts tests Or assignments or quizzes or seminars or presentations in the class.	10	40	6	40	4

  
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 Co-Ordinator  
 IQAC  
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 Principal  
 Principal  
 Bijni College, Bijni

[1] Content of the course fulfills the need of the stakeholders. Very Good 25%; Good 10%; Fair 5%; Satisfactory 50% and Unsatisfactory 10%.

[2] The course content is well supported by relevant reference and book materials. Very Good 21%; Good 20%; Fair 5%; Satisfactory 50% and Unsatisfactory 4%.

[3] Syllabi have applicability /relevance to current Global scenarios. Very Good 35%; Good 45%; Fair 2%; Satisfactory 12% and Unsatisfactory 6%.

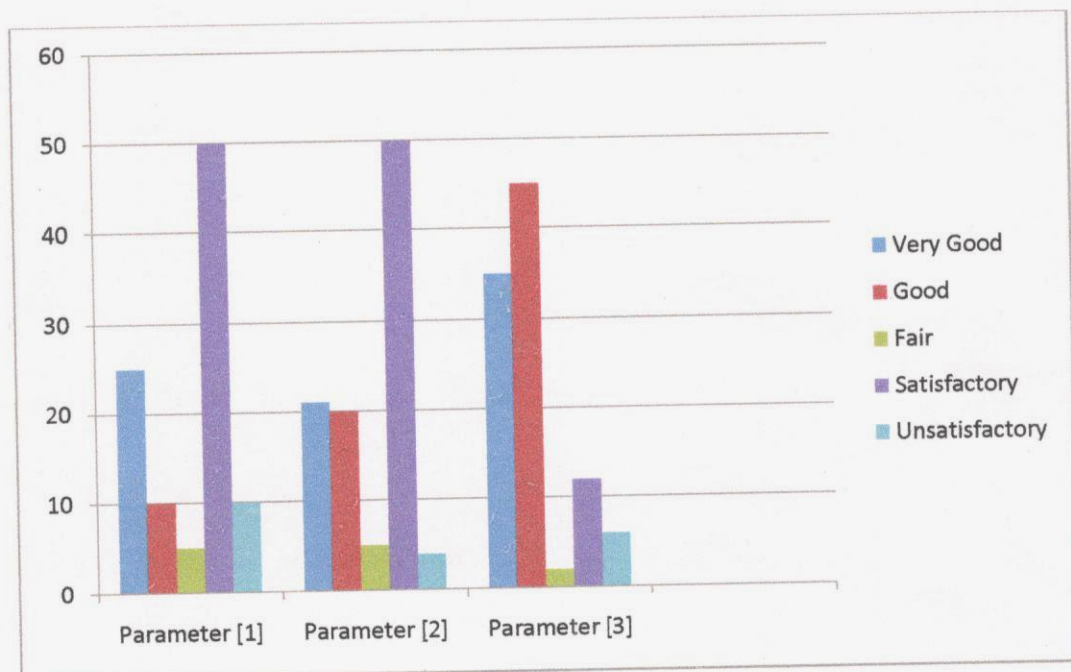



Figure 4: Teachers feedback analysis (2018-2019)

  
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 Bijni College, Bijni

  
 Principal  
 Bijni College, Bijni

[4] Institute provides adequate for Project and research facilities. Very Good 35 %; Good 15 %; Fair 5%; Satisfactory 35% and Unsatisfactory 10%.

[5] The teacher conducts tests or assignments or quizzes or seminars or presentations in the class. Very Good 10%; Good 40%; Fair 6%; Satisfactory 40% and Unsatisfactory 4%.

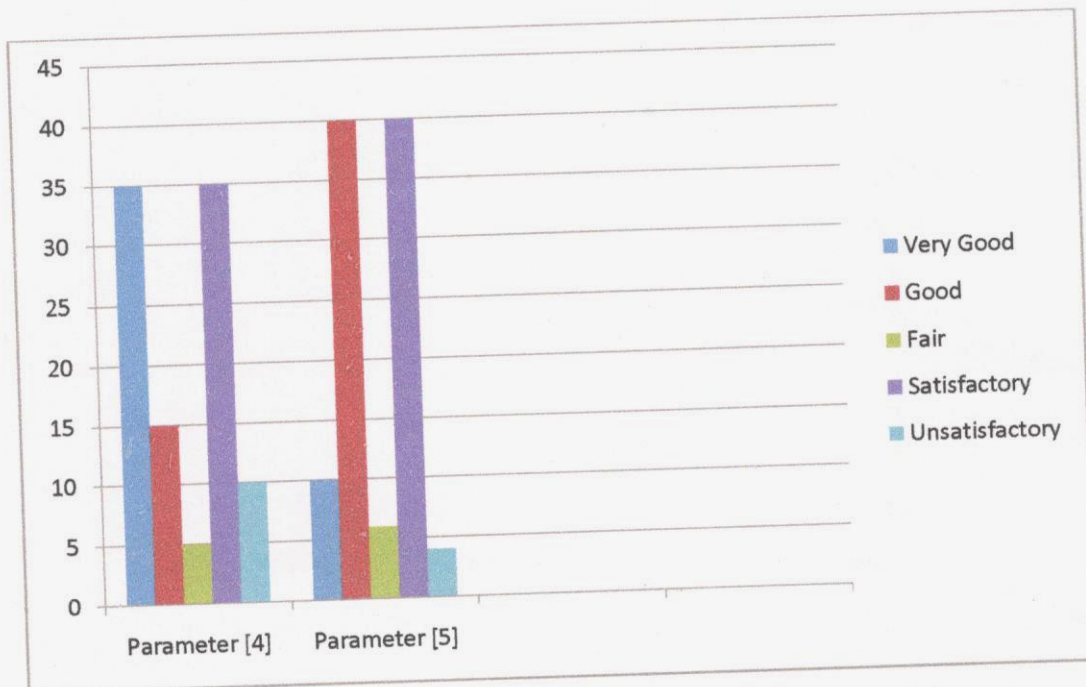



Figure 5: Teachers feedback analysis (2018-2019)

  
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 IQAC  
 Bijni College, Bijni

  
 Principal  
 Bijni College, Bijni

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**ALUMNI FEEDBACK ANALYSIS REPORT  
(2018-2019)**

Submitted To

**INTERNAL QUALITY ASSURANCE CELL (IQAC)**

BIJNI COLLEGE, BIJNI


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## Chapter: 4

**ALUMINI FEEDBACK****No. of responses: 70**

<b>% FEEDBACK ANALYSIS (2018-2019)</b>			
<b>Sl No</b>	<b>Parameters</b>	<b>Yes</b>	<b>No</b>
[1]	Have you seen any change in the college since Passing out?	75	25
[2]	Has there been positive change since last NAAC reaccreditation?	78	22
[3]	Did you feel that hospitality of institute after passing was nice?	79	21
[4]	Are you satisfied with the present Functioning of the college?	80	20
[5]	Did you feel that the college campus was clean?	90	10

  
 IQAC Coordinator  
 Co-Ordinator  
 IQAC  
 Bijni College, Bijni

  
 Principal  
 Principal  
 Bijni College, Bijni

- [1] Have you seen any change in the college since passing out? Responses (%) Yes 80 and No 20
- [2] Has there been positive change since last NAAC reaccreditation? Responses (%) Yes 79 and No 21
- [3] Did you feel that hospitality of institute after passing was nice? Responses (%) Yes 60 and No 40
- [4] Are you satisfied with the present Functioning of the college? Responses (%) Yes 70 and No 30
- [5] Did you feel that the college campus was clean? Responses (%) Yes 75 No 25

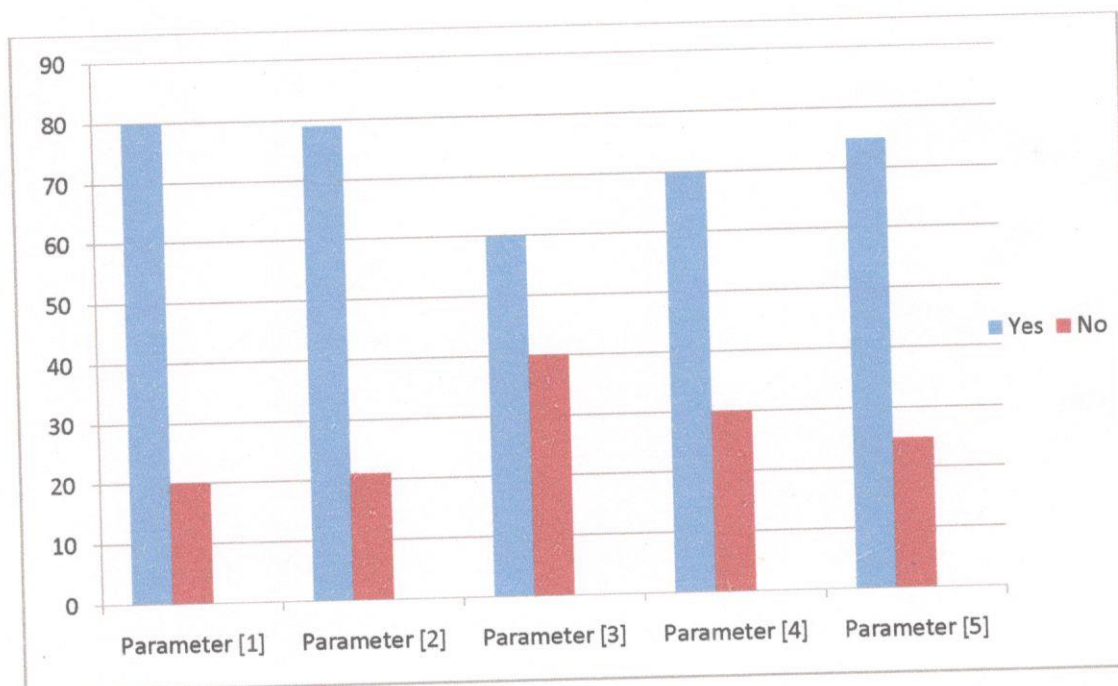


Figure 6: Alumni feedback analysis (2018-2019)

  
 Co-Ordinator  
 IQAC  
 Bijni College, Bijni

  
 Principal  
 Bijni College, Bijni

**Chapter: 5****COMMENT:**

Thus the feedback given by the stakeholders i.e. students, teachers and alumni were collected, analyzed and the reports were submitted to the IQAC and the Governing Body of Bijni College, Bijni for necessary action. The stakeholders report and action taken report will be published in the College website.

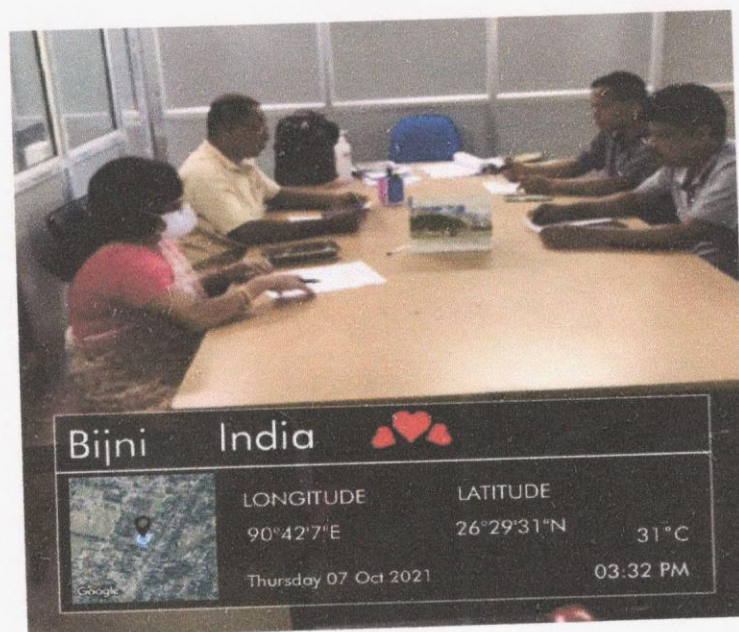


Figure: Feedback committee, IQAC

Co-Ordinator  
IQAC  
Bijni College, Bijni

Principal  
Bijni College, Bijni

ANNEXURE

**BIJNI COLLEGE:BIJNI**

ESTD: 1969

Bijni, chirang (BTAD), Assam, India

**STUDENT FEEDBACK FORM**

Select any option



Dear Students,

Feedback from students is very crucial for improving the working of the college, and hence we request you to fill this form to the best of your knowledge.

Name of the course/ Department	Botany				
Select Semester and Year	5th seme				
Students Name	Ranika Daimary				
Students Roll Number	US 1713820048				
Mobile Number	8472006814				
Email Id	daimaryranika123@gmail.com				
Please Tick the appropriate box of your response.					
[E] Excellent, [VG] Very Good, [G] Good					
[A] Average, [NI] Need Improvement					
<b>Parameters</b>	<b>E</b>	<b>VG</b>	<b>G</b>	<b>A</b>	<b>NI</b>
[1] How well did the teachers prepare for the class?			<input checked="" type="checkbox"/>		

  
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[2] How much of the syllabus was Covered in the class.		✓			
[3] How well were the teachers able To communicate.				✓	
[4] What percentage of teachers use ICT tools such as LCD Projector Multimedia etc. While teaching.				✓	
[5] Toilets/ washrooms are clean And properly maintained.				✓	
[6] Facilities available for specially Abled persons.			✓		
[7] The office staff is helpful and approachable			✓		
[8] Online class.		✓			
[9] Boys' / Girls' common room facility.		✓			
[10] Library Facilities.			✓		

Date: 25-03-2019

Ranika Dairmarcy

Signature of student

  
Co-Ordinator  
IQAC  
Bijni College, Bijni

  
Principal  
Bijni College, Bijni

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**TEACHERS FEEDBACK FORM**

Faculty: Arts  
Department: Philosophy  
Name of the Faculty Member: Bibha Jalukdar


You are requested to give your frank opinion by ticking the appropriate choice:

[E] Excellent,      [VG] Very Good,      [G] Good  
[A] Average,      [NI] Need Improvement

Parameters	E	VG	G	A	NI
[1] Content of the course fulfill the Need of the stakeholders.		✓			
[2] The course content is well supported by relevant reference and book materials.			✓		
[3] Syllabi has applicability /relevance to current Global Scenarios.			✓		
[4] Institute provides adequate for Project and research facilities.			✓		
[5] The teacher conducts tests Or assignments or quizzes or seminars or presentations in the class.		✓			

Date: 5.4.2019

Bibha Jalukdar  
Signature of Faculty

  
**Co-Ordinator**  
IQAC  
Bijni College, Bijni

  
**Principal**  
Bijni College, Bijni

**BIJNI COLLEGE: BIJNI**  
**INTERNAL QUALITY ASSURANCE CELL**

**ALUMINI FEEDBACK FORM**


Name: Sonali Ray  
Address: Talson - Bijni (Amguri) Ward No - 3 P.O. Bijni  
Year of passing: 2020  
Degree studied: B.Sc.  
Mobile Number: 995459645

Please touch the appropriate box of your response

Parameters	Yes	No
[1] Have you seen any change in the college since Passing out?	✓	
[2] Has there been positive change since last NAAC Reaccreditation?	✓	
[3] Did you feel that hospitality of institute after passing Was nice?		✓
[4] Are you satisfied with the present Functioning of the College?	✓	
[5] Did you feel that the college campus was clean?		✓

Date: 24-03-2019

Sonali Ray.  
Signature of alumnus

  
**Co-Ordinator**  
**IQAC**  
**Bijni College, Bijni**

  
**Principal**  
**Bijni College, Bijni**